

Reconnect the IPC connector. Make sure it seats and latches correctly.

Operate the system and determine if the concern is still present.

Is the concern still present?

Yes	CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new IPC. REFER to: Instrument Panel Cluster (IPC) .
No	The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues.

DIAGNOSIS AND TESTING > INSTRUMENTATION, MESSAGE CENTER AND WARNING CHIMES > PINPOINT TESTS > PINPOINT TEST BQ : U0140:00

Normal Operation and Fault Conditions

IPC DTC Fault Trigger Conditions

DTC	Description	Fault Trigger Conditions
U0140:00	Lost Communication With Body Control Module: No Sub Type Information	Sets in continuous memory in the IPC if data messages received from the BCM through the GWM are missing for 5 seconds or longer.

Possible Sources

- Communication concern
- Battery voltage concern
- GWM concern
- BCM
- IPC

DIAGNOSIS AND TESTING > INSTRUMENTATION, MESSAGE CENTER AND WARNING CHIMES > PINPOINT TESTS > PINPOINT TEST BQ : U0140:00 > PINPOINT TEST BQ : U0140:00

BQ1 VERIFY THE CUSTOMER CONCERN

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